



# CITY OF RICHMOND HEIGHTS, MO 2012

## Benchmark Report



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# UNDERSTANDING THE BENCHMARK COMPARISONS

## COMPARISON DATA

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
<b>Region</b>	
West Coast <sup>1</sup>	17%
West <sup>2</sup>	20%
North Central West <sup>3</sup>	11%
North Central East <sup>4</sup>	13%
South Central <sup>5</sup>	7%
South <sup>6</sup>	26%
Northeast West <sup>7</sup>	2%
Northeast East <sup>8</sup>	4%
<b>Population</b>	
Less than 40,000	46%
40,000 to 74,999	19%
75,000 to 149,000	17%
150,000 or more	18%

<sup>1</sup> Alaska, Washington, Oregon, California, Hawaii

<sup>2</sup> Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

<sup>3</sup> North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

<sup>4</sup> Illinois, Indiana, Ohio, Michigan, Wisconsin

<sup>5</sup> Oklahoma, Texas, Louisiana, Arkansas

<sup>6</sup> West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

<sup>7</sup> New York, Pennsylvania, New Jersey

<sup>8</sup> Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

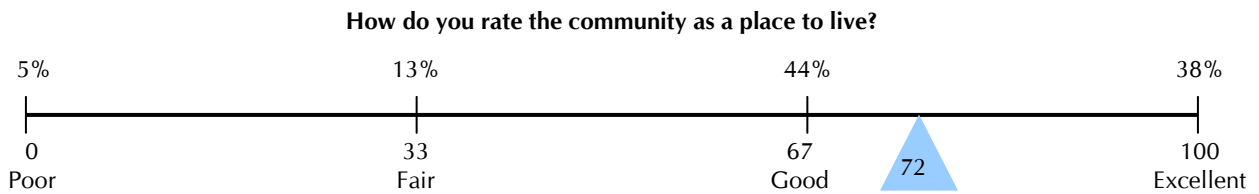
## PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	= 36 ÷ (100-5) =	38%	100	= 38% x 100 =	38
Good	42%	= 42 ÷ (100-5) =	44%	67	= 44% x 67 =	30
Fair	12%	= 12 ÷ (100-5) =	13%	33	= 13% x 33 =	4
Poor	5%	= 5 ÷ (100-5) =	5%	0	= 5% x 0 =	0
Don’t know	5%		--			
Total	100%		100%			72



## INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC’s database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction’s rating on the 100-point scale. The second column is the rank assigned to your jurisdiction’s rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction’s average rating to the benchmark.

Where comparisons for quality ratings were available, the City of Richmond Heights’ results were generally noted as being “above” the benchmark, “below” the benchmark or “similar” to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as “more,” “similar” or “less” (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much less” or “much above”). These labels come from a statistical comparison of the City of Richmond Heights’ rating to the benchmark where a rating is considered “similar” if it is within the margin of error; “above,” “below,” “more” or “less” if the difference between your jurisdiction’s rating and the benchmark is greater the margin of error; and “much above,” “much below,” “much more” or “much less” if the difference between your jurisdiction’s rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level.

## NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Richmond Heights	73	125	423	Above
Your neighborhood as place to live	77	60	284	Much above
Richmond Heights as a place to live	78	100	355	Much above
Recommend living in Richmond Heights to someone who asks	86	34	192	Much above
Remain in Richmond Heights for the next five years	77	99	191	Similar

Community Transportation Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Richmond Heights	69	15	281	Much above
Ease of bus travel in Richmond Heights	52	52	199	Much above
Ease of rail or subway travel in Richmond Heights	49	29	56	Similar
Ease of bicycle travel in Richmond Heights	46	154	272	Similar
Ease of walking in Richmond Heights	63	73	274	Much above
Availability of paths and walking trails	39	158	187	Much below
Traffic flow on major streets	56	37	257	Much above

Frequency of Bus Use Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Richmond Heights	18	96	168	Much less

Drive Alone Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	73	121	182	Similar

Transportation and Parking Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	57	67	408	Much above
Street cleaning	64	57	286	Much above
Street lighting	59	83	313	Above
Snow removal	65	49	258	Much above
Sidewalk maintenance	56	72	268	Much above
Bus or transit services	57	63	208	Much above

Housing Characteristics Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	57	24	293	Much above
Variety of housing options	64	20	182	Much above

Housing Costs Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	22	171	185	Much less

Built Environment Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Richmond Heights	54	128	257	Similar
Overall appearance of Richmond Heights	62	156	328	Similar

Population Growth Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	3	239	239	Much less

Nuisance Problems Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	5	178	240	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	52	60	287	Much above
Code enforcement (weeds, abandoned buildings, etc.)	53	83	351	Much above
Animal control	62	64	310	Much above

Economic Sustainability and Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	44	70	291	Much above
Shopping opportunities	71	21	276	Much above
Richmond Heights as a place to work	65	60	313	Much above
Overall quality of business and service establishments in Richmond Heights	67	22	176	Much above

Economic Development Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	50	84	274	Above

Job and Retail Growth Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	41	95	239	Similar
Jobs growth seen as too slow	68	184	242	Much less

Personal Economic Future Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	20	64	233	Similar



Community and Personal Public Safety Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	94	53	325	Much above
In your neighborhood after dark	77	97	317	Above
In Richmond Heights' shopping areas during the day	87	128	275	Similar
In Richmond Heights' shopping areas after dark	68	118	285	Above
Violent crime (e.g., rape, assault, robbery)	80	89	277	Much above
Property crimes (e.g., burglary, theft)	70	82	277	Much above
Environmental hazards, including toxic waste	84	29	189	Much above

Crime Victimization and Reporting Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	6	226	245	Much less
Reported crimes	90	37	243	Much more

Public Safety Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	74	67	403	Much above
Fire services	81	77	326	Above
Ambulance or emergency medical services	80	74	322	Above
Crime prevention	65	90	332	Much above
Fire prevention and education	68	98	262	Similar
Traffic enforcement	63	66	349	Much above
Courts	63	32	178	Much above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61	65	210	Above

Contact with Police and Fire Departments Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with the City of Richmond Heights Police Department	36	50	82	Similar
Overall impression of most recent contact with the City of Richmond Heights Police Department	69	38	90	Similar
Had contact with the City of Richmond Heights Fire Department	15	26	60	Similar
Overall impression of most recent contact with the City of Richmond Heights Fire Department	92	4	65	Much above

Community Environment Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Richmond Heights	66	69	191	Above
Quality of overall natural environment in Richmond Heights	56	138	194	Below
Preservation of natural areas such as open space, farmlands and greenbelts	42	172	193	Much below

Frequency of Recycling Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	90	70	227	Much more

Utility Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Storm drainage	62	59	338	Much above
Yard waste pick-up	77	15	241	Much above
Recycling	78	23	326	Much above
Garbage collection	78	35	346	Much above

Community Recreational Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	65	82	287	Much above

Participation in Parks and Recreation Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Richmond Heights recreation centers	65	35	196	Much more
Participated in a recreation program or activity	36	205	227	Much less
Visited a neighborhood park or City park	72	232	235	Much less

Parks and Recreation Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	66	195	307	Similar
Recreation programs or classes	72	42	315	Much above
Recreation centers or facilities	81	5	256	Much above

Cultural and Educational Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	48	168	291	Below
Educational opportunities	50	170	242	Much below

Participation in Cultural and Educational Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Richmond Heights public libraries or their services	72	95	204	Similar
Participated in religious or spiritual activities in Richmond Heights	37	115	131	Much less

Cultural and Educational Services Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	54	160	242	Below
Public library services	79	57	311	Much above

Community Quality and Inclusiveness Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	61	104	291	Above
Openness and acceptance of the community toward people of diverse backgrounds	63	51	261	Much above
Richmond Heights as a place to raise kids	68	174	352	Similar
Richmond Heights as a place to retire	62	128	337	Above

Services Provided for Population Subgroups Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	66	42	287	Much above
Services to youth	64	46	264	Much above
Services to low income people	52	41	232	Much above

Civic Engagement Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	60	68	184	Similar
Opportunities to volunteer	58	143	182	Much below

Participation in Civic Engagement Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	21	178	238	Less
Volunteered your time to some group or activity in Richmond Heights	19	233	238	Much less
Participated in a club or civic group in Richmond Heights	15	150	155	Much less
Provided help to a friend or neighbor	92	127	152	Similar

Voter Behavior Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	84	125	242	Similar
Voted in last general election	76	95	241	Similar

Use of Information Sources Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Richmond Heights Newsletter	90	33	175	Much more
Visited the City of Richmond Heights Web site	68	41	179	Much more

Local Government Media Services and Information Dissemination Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public information services	66	39	272	Much above

Social Engagement Opportunities Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	54	109	181	Similar
Opportunities to participate in religious or spiritual events and activities	63	103	142	Below

Contact with Immediate Neighbors Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	46	109	174	Less

Public Trust Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Richmond Heights	60	47	373	Much above
The overall direction that Richmond Heights is taking	61	39	309	Much above
Job Richmond Heights government does at welcoming citizen involvement	59	28	313	Much above
Overall image or reputation of Richmond Heights	64	134	302	Above

Services Provided by Local, State and Federal Governments Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Richmond Heights	69	69	404	Much above
Services provided by the Federal Government	43	75	247	Similar
Services provided by the State Government	42	135	249	Similar
Services provided by St. Louis County Government	49	94	160	Similar

Contact with City Employees Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	49	186	277	Less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Richmond Heights average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	79	18	315	Much above
Responsiveness	77	30	309	Much above
Courteousness	80	20	260	Much above
Overall impression	79	11	360	Much above

## JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK .....	3,976	Lodi, CA .....	62,134
Auburn, AL.....	53,380	Long Beach, CA .....	462,257
Gulf Shores, AL .....	9,741	Lynwood, CA.....	69,772
Tuskegee, AL.....	9,865	Menlo Park, CA.....	32,026
Vestavia Hills, AL .....	34,033	Mission Viejo, CA .....	93,305
Fayetteville, AR .....	73,580	Mountain View, CA .....	74,066
Little Rock, AR .....	193,524	Newport Beach, CA .....	85,186
Avondale, AZ .....	76,238	Palm Springs, CA .....	44,552
Casa Grande, AZ.....	48,571	Palo Alto, CA .....	64,403
Chandler, AZ.....	236,123	Poway, CA.....	47,811
Cococino County, AZ.....	134,421	Rancho Cordova, CA .....	64,776
Dewey-Humboldt, AZ.....	3,894	Richmond, CA .....	103,701
Flagstaff, AZ .....	65,870	San Diego, CA .....	1,307,402
Florence, AZ .....	25,536	San Francisco, CA .....	805,235
Gilbert, AZ .....	208,453	San Jose, CA.....	945,942
Goodyear, AZ .....	65,275	San Luis Obispo County, CA.....	269,637
Green Valley, AZ .....	21,391	San Mateo, CA .....	97,207
Kingman, AZ .....	28,068	San Rafael, CA .....	57,713
Marana, AZ .....	34,961	Santa Monica, CA .....	89,736
Maricopa County, AZ.....	3,817,117	Seaside, CA.....	33,025
Mesa, AZ.....	439,041	South Lake Tahoe, CA.....	21,403
Peoria, AZ .....	154,065	Stockton, CA.....	291,707
Phoenix, AZ .....	1,445,632	Sunnyvale, CA .....	140,081
Pinal County, AZ.....	375,770	Temecula, CA .....	100,097
Prescott Valley, AZ.....	38,822	Thousand Oaks, CA .....	126,683
Queen Creek, AZ .....	26,361	Visalia, CA.....	124,442
Scottsdale, AZ .....	217,385	Walnut Creek, CA.....	64,173
Sedona, AZ .....	10,031	Adams County, CO.....	441,603
Surprise, AZ .....	117,517	Arapahoe County, CO.....	572,003
Tempe, AZ .....	161,719	Archuleta County, CO.....	12,084
Yuma, AZ.....	93,064	Arvada, CO.....	106,433
Yuma County, AZ.....	195,751	Aspen, CO.....	6,658
Apple Valley, CA.....	69,135	Aurora, CO .....	325,078
Benicia, CA .....	26,997	Boulder, CO .....	97,385
Brea, CA.....	39,282	Boulder County, CO .....	294,567
Brisbane, CA .....	4,282	Breckenridge, CO .....	4,540
Burlingame, CA.....	28,806	Broomfield, CO .....	55,889
Carlsbad, CA .....	105,328	Centennial, CO .....	100,377
Chula Vista, CA.....	243,916	Clear Creek County, CO .....	9,088
Concord, CA .....	122,067	Colorado Springs, CO .....	416,427
Coronado, CA .....	18,912	Commerce City, CO.....	45,913
Cupertino, CA .....	58,302	Craig, CO.....	9,464
Davis, CA.....	65,622	Crested Butte, CO .....	1,487
Del Mar, CA.....	4,161	Denver, CO .....	600,158
Dublin, CA.....	46,036	Douglas County, CO.....	285,465
El Cerrito, CA .....	23,549	Durango, CO .....	16,887
Elk Grove, CA .....	153,015	Eagle County, CO .....	52,197
Galt, CA .....	23,647	Edgewater, CO.....	5,170
La Mesa, CA.....	57,065	El Paso County, CO.....	622,263
Laguna Beach, CA .....	22,723	Englewood, CO .....	30,255
Livermore, CA.....	80,968	Estes Park, CO.....	5,858

Fort Collins, CO .....	143,986	Eustis, FL .....	18,558
Frisco, CO .....	2,683	Gainesville, FL .....	124,354
Fruita, CO .....	12,646	Hillsborough County, FL .....	1,229,226
Georgetown, CO .....	1,034	Jupiter, FL .....	55,156
Gilpin County, CO .....	5,441	Kissimmee, FL .....	59,682
Golden, CO .....	18,867	Lee County, FL .....	618,754
Grand County, CO .....	14,843	Martin County, FL .....	146,318
Greenwood Village, CO .....	13,925	Miami Beach, FL .....	87,779
Gunnison County, CO .....	15,324	North Palm Beach, FL .....	12,015
Highlands Ranch, CO .....	96,713	Oakland Park, FL .....	41,363
Hot Sulphur Springs, CO .....	663	Ocala, FL .....	56,315
Hudson, CO .....	2,356	Oldsmar, FL .....	13,591
Jackson County, CO .....	1,394	Oviedo, FL .....	33,342
Jefferson County, CO .....	534,543	Palm Bay, FL .....	103,190
Lafayette, CO .....	24,453	Palm Beach County, FL .....	1,320,134
Lakewood, CO .....	142,980	Palm Beach Gardens, FL .....	48,452
Larimer County, CO .....	299,630	Palm Coast, FL .....	75,180
Lone Tree, CO .....	10,218	Panama City, FL .....	36,484
Longmont, CO .....	86,270	Pasco County, FL .....	464,697
Louisville, CO .....	18,376	Pinellas County, FL .....	916,542
Loveland, CO .....	66,859	Pinellas Park, FL .....	49,079
Mesa County, CO .....	146,723	Port Orange, FL .....	56,048
Montrose, CO .....	19,132	Port St. Lucie, FL .....	164,603
Northglenn, CO .....	35,789	Sanford, FL .....	53,570
Park County, CO .....	16,206	Sarasota, FL .....	51,917
Parker, CO .....	45,297	Seminole, FL .....	17,233
Pitkin County, CO .....	17,148	South Daytona, FL .....	12,252
Pueblo, CO .....	106,595	St. Cloud, FL .....	35,183
Salida, CO .....	5,236	Tallahassee, FL .....	181,376
Steamboat Springs, CO .....	12,088	Titusville, FL .....	43,761
Sterling, CO .....	14,777	Volusia County, FL .....	494,593
Summit County, CO .....	27,994	Walton County, FL .....	55,043
Teller County, CO .....	23,350	Winter Garden, FL .....	34,568
Thornton, CO .....	118,772	Winter Park, FL .....	27,852
Westminster, CO .....	106,114	Albany, GA .....	77,434
Wheat Ridge, CO .....	30,166	Alpharetta, GA .....	57,551
Windsor, CO .....	18,644	Cartersville, GA .....	19,731
Coventry, CT .....	2,990	Conyers, GA .....	15,195
Hartford, CT .....	124,775	Decatur, GA .....	19,335
Dover, DE .....	36,047	McDonough, GA .....	22,084
Rehoboth Beach, DE .....	1,327	Milton, GA .....	32,661
Belleair Beach, FL .....	1,560	Peachtree City, GA .....	34,364
Brevard County, FL .....	543,376	Roswell, GA .....	88,346
Cape Coral, FL .....	154,305	Sandy Springs, GA .....	93,853
Charlotte County, FL .....	159,978	Savannah, GA .....	136,286
Clearwater, FL .....	107,685	Smyrna, GA .....	51,271
Collier County, FL .....	321,520	Snellville, GA .....	18,242
Cooper City, FL .....	28,547	Suwanee, GA .....	15,355
Coral Springs, FL .....	121,096	Valdosta, GA .....	54,518
Daytona Beach, FL .....	61,005	Honolulu, HI .....	953,207
Delray Beach, FL .....	60,522	Ames, IA .....	58,965
Destin, FL .....	12,305	Ankeny, IA .....	45,582
Escambia County, FL .....	297,619	Bettendorf, IA .....	33,217



Cedar Falls, IA.....	39,260	Lawrence, KS.....	87,643
Cedar Rapids, IA.....	126,326	Merriam, KS.....	11,003
Davenport, IA.....	99,685	Mission, KS.....	9,323
Des Moines, IA.....	203,433	Olathe, KS.....	125,872
Indianola, IA.....	14,782	Overland Park, KS.....	173,372
Muscatine, IA.....	22,886	Roeland Park, KS.....	6,731
Urbandale, IA.....	39,463	Salina, KS.....	47,707
West Des Moines, IA.....	56,609	Wichita, KS.....	382,368
Boise, ID.....	205,671	Bowling Green, KY.....	58,067
Jerome, ID.....	10,890	Daviess County, KY.....	96,656
Meridian, ID.....	75,092	New Orleans, LA.....	343,829
Moscow, ID.....	23,800	Andover, MA.....	8,762
Pocatello, ID.....	54,255	Barnstable, MA.....	45,193
Post Falls, ID.....	27,574	Burlington, MA.....	24,498
Twin Falls, ID.....	44,125	Cambridge, MA.....	105,162
Batavia, IL.....	26,045	Needham, MA.....	28,886
Bloomington, IL.....	76,610	Worcester, MA.....	181,045
Centralia, IL.....	13,032	Annapolis, MD.....	38,394
Collinsville, IL.....	25,579	Baltimore, MD.....	620,961
Crystal Lake, IL.....	40,743	Baltimore County, MD.....	805,029
DeKalb, IL.....	43,862	Dorchester County, MD.....	32,618
Elmhurst, IL.....	44,121	Gaithersburg, MD.....	59,933
Evanston, IL.....	74,486	La Plata, MD.....	8,753
Freeport, IL.....	25,638	Montgomery County, MD.....	971,777
Gurnee, IL.....	31,295	Ocean City, MD.....	7,102
Highland Park, IL.....	29,763	Prince George's County, MD.....	863,420
Lincolnwood, IL.....	12,590	Rockville, MD.....	61,209
Lyons, IL.....	10,729	Takoma Park, MD.....	16,715
Naperville, IL.....	141,853	Saco, ME.....	18,482
Normal, IL.....	52,497	Scarborough, ME.....	4,403
Oak Park, IL.....	51,878	South Portland, ME.....	25,002
O'Fallon, IL.....	28,281	Ann Arbor, MI.....	113,934
Orland Park, IL.....	56,767	Battle Creek, MI.....	52,347
Palatine, IL.....	68,557	Escanaba, MI.....	12,616
Park Ridge, IL.....	37,480	Farmington Hills, MI.....	79,740
Peoria County, IL.....	186,494	Flushing, MI.....	8,389
Riverside, IL.....	8,875	Gladstone, MI.....	4,973
Sherman, IL.....	4,148	Howell, MI.....	9,489
Shorewood, IL.....	15,615	Jackson County, MI.....	160,248
Skokie, IL.....	64,784	Kalamazoo, MI.....	74,262
Sugar Grove, IL.....	8,997	Kalamazoo County, MI.....	250,331
Wilmington, IL.....	5,724	Midland, MI.....	41,863
Woodridge, IL.....	32,971	Novi, MI.....	55,224
Brownsburg, IN.....	21,285	Ottawa County, MI.....	263,801
Fishers, IN.....	76,794	Petoskey, MI.....	5,670
Munster, IN.....	23,603	Port Huron, MI.....	30,184
Noblesville, IN.....	51,969	Rochester, MI.....	12,711
Abilene, KS.....	6,844	Sault Sainte Marie, MI.....	14,144
Arkansas City, KS.....	12,415	South Haven, MI.....	4,403
Fairway, KS.....	3,882	Village of Howard City, MI.....	1,808
Garden City, KS.....	26,658	Blue Earth, MN.....	3,353
Gardner, KS.....	19,123	Carver County, MN.....	91,042
Johnson County, KS.....	544,179	Chanhassen, MN.....	22,952

Dakota County, MN .....	398,552	La Vista, NE .....	15,758
Duluth, MN.....	86,265	Papillion, NE.....	18,894
Fridley, MN.....	27,208	Dover, NH.....	29,987
Hutchinson, MN .....	14,178	Lebanon, NH .....	13,151
Maple Grove, MN .....	61,567	Summit, NJ .....	21,457
Mayer, MN.....	1,749	Alamogordo, NM.....	30,403
Medina, MN.....	4,892	Albuquerque, NM.....	545,852
Minneapolis, MN .....	382,578	Bloomfield, NM.....	8,112
Olmsted County, MN .....	144,248	Farmington, NM.....	45,877
Scott County, MN.....	129,928	Los Alamos County, NM .....	17,950
Shorewood, MN.....	7,307	Rio Rancho, NM .....	87,521
St. Louis County, MN .....	200,226	San Juan County, NM.....	130,044
Washington County, MN.....	238,136	Carson City, NV .....	55,274
Woodbury, MN.....	61,961	Henderson, NV .....	257,729
Blue Springs, MO .....	52,575	North Las Vegas, NV.....	216,961
Branson, MO.....	10,520	Reno, NV.....	225,221
Clay County, MO .....	221,939	Sparks, NV.....	90,264
Clayton, MO .....	15,939	Washoe County, NV .....	421,407
Ellisville, MO .....	9,133	Canandaigua, NY.....	10,545
Harrisonville, MO .....	10,019	Geneva, NY .....	13,261
Jefferson City, MO .....	43,079	New York City, NY .....	8,175,133
Joplin, MO .....	50,150	Ogdensburg, NY .....	11,128
Lee's Summit, MO.....	91,364	Blue Ash, OH .....	12,114
Liberty, MO.....	29,149	Delaware, OH .....	34,753
Maryland Heights, MO.....	27,472	Dublin, OH .....	41,751
Maryville, MO.....	11,972	Hamilton, OH.....	62,477
Platte City, MO .....	4,691	Hudson, OH .....	22,262
Raymore, MO .....	19,206	Kettering, OH .....	56,163
Riverside, MO .....	2,937	Lebanon, OH.....	20,033
Rolla, MO .....	19,559	Orange Village, OH.....	3,323
Wentzville, MO .....	29,070	Piqua, OH.....	20,522
Starkville, MS .....	23,888	Sandusky, OH.....	25,793
Billings, MT.....	104,170	Springboro, OH .....	17,409
Bozeman, MT.....	37,280	Sylvania Township, OH .....	18,965
Missoula, MT .....	66,788	Upper Arlington, OH .....	33,771
Asheville, NC.....	83,393	Broken Arrow, OK .....	98,850
Cabarrus County, NC .....	178,011	Edmond, OK .....	81,405
Cary, NC .....	135,234	Norman, OK .....	110,925
Charlotte, NC.....	731,424	Oklahoma City, OK .....	579,999
Concord, NC.....	79,066	Stillwater, OK.....	45,688
Davidson, NC .....	10,944	Tulsa, OK.....	391,906
High Point, NC.....	104,371	Albany, OR .....	50,158
Hillsborough, NC .....	6,087	Ashland, OR .....	20,078
Indian Trail, NC.....	33,518	Bend, OR.....	76,639
Kannapolis, NC .....	42,625	Corvallis, OR .....	54,462
Mecklenburg County, NC.....	919,628	Eugene, OR.....	156,185
Mooresville, NC .....	32,711	Forest Grove, OR .....	21,083
Wake Forest, NC.....	30,117	Hermiston, OR.....	16,745
Wilmington, NC.....	106,476	Jackson County, OR .....	203,206
Winston-Salem, NC.....	229,617	Keizer, OR.....	36,478
Wahpeton, ND.....	7,766	Lane County, OR .....	351,715
Cedar Creek, NE.....	390	McMinnville, OR .....	32,187
Grand Island, NE.....	48,520	Medford, OR.....	74,907

Multnomah County, OR .....	735,334	Tomball, TX .....	10,753
Portland, OR .....	583,776	Watauga, TX .....	23,497
Springfield, OR.....	59,403	Westlake, TX.....	992
Tualatin, OR.....	26,054	Farmington, UT.....	18,275
Borough of Ebensburg, PA.....	3,351	Park City, UT .....	7,558
Chambersburg, PA .....	20,268	Provo, UT .....	112,488
Cumberland County, PA.....	235,406	Riverdale, UT.....	8,426
Kutztown Borough, PA .....	5,012	Salt Lake City, UT .....	186,440
Philadelphia, PA.....	1,526,006	Sandy, UT .....	87,461
State College, PA.....	42,034	Saratoga Springs, UT .....	17,781
East Providence, RI.....	47,037	Springville, UT .....	29,466
Newport, RI.....	24,672	Washington City, UT.....	18,761
Greer, SC .....	25,515	Albemarle County, VA .....	98,970
Rock Hill, SC.....	66,154	Arlington County, VA.....	207,627
Rapid City, SD.....	67,956	Ashland, VA.....	7,225
Sioux Falls, SD .....	153,888	Blacksburg, VA .....	42,620
Cookeville, TN.....	30,435	Botetourt County, VA.....	33,148
Johnson City, TN .....	63,152	Chesapeake, VA.....	222,209
Morristown, TN.....	29,137	Chesterfield County, VA.....	316,236
Nashville, TN.....	601,222	Fredericksburg, VA.....	24,286
Oak Ridge, TN .....	29,330	Hampton, VA.....	137,436
White House, TN .....	10,255	Hanover County, VA.....	99,863
Arlington, TX.....	365,438	Herndon, VA .....	23,292
Austin, TX .....	790,390	Hopewell, VA .....	22,591
Benbrook, TX .....	21,234	James City County, VA.....	67,009
Bryan, TX .....	76,201	Lexington, VA .....	7,042
Colleyville, TX.....	22,807	Lynchburg, VA .....	75,568
Corpus Christi, TX .....	305,215	Montgomery County, VA .....	94,392
Dallas, TX.....	1,197,816	Newport News, VA.....	180,719
Denton, TX.....	113,383	Prince William County, VA .....	402,002
Duncanville, TX .....	38,524	Purcellville, VA .....	7,727
El Paso, TX .....	649,121	Radford, VA .....	16,408
Flower Mound, TX .....	64,669	Roanoke, VA.....	97,032
Fort Worth, TX .....	741,206	Spotsylvania County, VA.....	122,397
Georgetown, TX.....	47,400	Stafford County, VA .....	128,961
Grand Prairie, TX .....	175,396	Virginia Beach, VA.....	437,994
Houston, TX.....	2,099,451	Williamsburg, VA.....	14,068
Hurst, TX.....	37,337	York County, VA.....	65,464
Hutto, TX .....	14,698	Chittenden County, VT .....	156,545
Irving, TX .....	216,290	Montpelier, VT.....	7,855
La Porte, TX.....	33,800	Airway Heights, WA .....	6,114
League City, TX .....	83,560	Auburn, WA .....	70,180
McAllen, TX.....	129,877	Bellevue, WA.....	122,363
McKinney, TX .....	131,117	Bellingham, WA.....	80,885
Pasadena, TX.....	149,043	Clark County, WA.....	425,363
Plano, TX .....	259,841	Federal Way, WA.....	89,306
Round Rock, TX .....	99,887	Gig Harbor, WA.....	7,126
Rowlett, TX .....	56,199	Hoquiam, WA.....	8,726
San Marcos, TX .....	44,894	Kirkland, WA .....	48,787
Shenandoah, TX .....	2,134	Kitsap County, WA.....	251,133
Southlake, TX.....	26,575	Lynnwood, WA.....	35,836
Sugar Land, TX .....	78,817	Maple Valley, WA.....	22,684
Temple, TX.....	66,102	Mountlake Terrace, WA .....	19,909

Olympia, WA.....	46,478	Madison, WI .....	233,209
Pasco, WA.....	59,781	Merrill, WI .....	9,661
Redmond, WA .....	54,144	Oshkosh, WI.....	66,083
Renton, WA .....	90,927	Racine, WI.....	78,860
Snoqualmie, WA.....	10,670	Wausau, WI.....	39,106
Tacoma, WA .....	198,397	Wind Point, WI.....	1,723
Vancouver, WA.....	161,791	Morgantown, WV .....	29,660
West Richland, WA.....	11,811	Casper, WY.....	55,316
Woodland, WA .....	5,509	Cheyenne, WY.....	59,466
Columbus, WI.....	4,991	Gillette, WY.....	29,087
De Pere, WI .....	23,800	Laramie, WY .....	30,816
Eau Claire, WI.....	65,883	Teton County, WY .....	21,294